



OFFICE OF COUNTY MAYOR TIM BURCHETT

400 Main Street, Suite 615, Knoxville, TN 37902

October 15, 2015

Tom Wheeler
Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: MB Docket No. 15-149

Dear Chairman Wheeler,

As Knox County Mayor, I am pleased to extend my support to the merger of Charter Communications, Time Warner Cable and Bright House Networks into New Charter. I believe the company would introduce valuable investments into commercial and residential broadband networks in an effort to improve service for all customers. My community would benefit from these projects, and I am confident they would result in valuable economic growth.

New Charter would improve broadband service for individuals, businesses and schools. The company has already committed to building out one million residential line extensions, and would invest \$2.5 billion in commercial networks. These improvements would introduce fiber-optic technology to customers across the country. The development would allow businesses to utilize the full capacity of the Internet to expand their reach. In addition, the residential build out would give entrepreneurs that work from home fast and reliable Internet.

New Charter's investments mirror its mission to improve customer care. It would be dedicated to improving the efficiency of products and effectiveness of its customer response methods. I am delighted to see New Charter would work to improve customer care, and believe its proposal offers great insight into the many benefits the company would bring to its industry.

I support New Charter because it would benefit my community. Please consider the impact of the company's investments and commitment to customer care and approve the merger.

Sincerely,

Mayor Tim Burchett
Knox County, Tennessee